

Public Service Center Building
240 N. Stone Ave., First floor
Tucson, AZ 85701

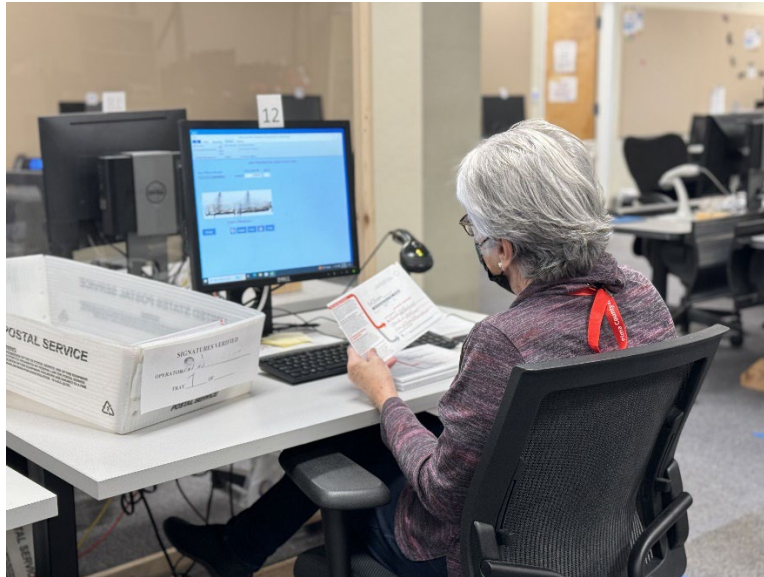


Mailing Address:
PO Box 3145
Tucson, AZ 85702-3145

Document Recording: (520) 724-4350
Voter Registration: (520) 724-4330

Social: @PimaRecorder
Web: recorder.pima.gov

Gabriella Cázares-Kelly, Recorder



Public Advisory: Signature Verification, Ballot Curing in Pima County

The Pima County Recorder's Office works diligently to ensure that all ballots we receive and turn over for tabulation are valid.

Did you get a call from us? We're calling to verify your signature on the Ballot by Mail Affidavit so your ballot can be counted. Trained staff members compare the signature on your Ballot Affidavit against signatures we have on file from your voter registration record.

A voter's record may contain multiple samples of their signatures over their voting history. The most common signature samples our office utilizes are signatures from paper voter registration forms and signatures obtained from the Motor Vehicle Division (MVD) database.

Signatures naturally change over time or may change drastically due to illness or injury. Operators may request a new signature to add to your record.

If a signature cannot be verified by at least two fully trained signature operators, the ballot affidavit is elevated to a more experienced team member who may contact the voter. Staff will confirm a voter's identity using security questions and confirm that they did submit a ballot affidavit with their signature of their own will. The voter will receive confirmation that the signature is accepted or get instructions for submitting a new ballot, time permitting.

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The Pima County Recorder's Office makes multiple attempts to contact voters via:

- **Postal Mail:** "Official Election Mail" from the Pima County Recorder's Office.
- **Phone:** An Election official may call you directly using the number on your ballot affidavit and/or any found in your voting record. **We will leave a message and** will also send a text message.
- **Email:** We will email you at the address listed in your voting record.
- **Ballot Alerts:** We will notify you by email/text about the progress of your ballot, including whether you need to contact our office. Sign up for this service at: recorder.pima.gov/BallotInfo.

Please respond promptly to these communications to ensure your signature is accepted, and your ballot is turned over to the Elections Department for tabulation. Your Early Ballot will not be tabulated if the signature cannot be verified. The deadline to resolve any issues is 5 p.m., Sunday, August 4, for the July 30 Primary Election.

Call 520-724-4330 or visit recorder.pima.gov for more information.